# 3-3-20 KLAS Users’ Group Officers’ Meeting Notes

## Attendees:

Chandra Thornton, Palm Beach County Library Talking Books, President

Erin Pawlus, Arizona Talking Book Library, Secretary

Craig Hayward, North Carolina LBPH, Immediate Past President

Andrea Callicutt, Keystone Systems

***Regrets:***

Jen Buzolich, California Department of Education, Vice President

## KLAS Q&A with Katy Webinar Feedback

There were 27 separate connections during the webinar, and they received positive feedback about the online event.

The questions asked were as follows:

1. Equipment Count by Status Report (1:10)
2. How many regional libraries are still on 7.6? (4:12)
3. Merge Headings Tool (6:10)
4. "Messages of Doom" (8:45)
5. Clearing duplicate log-ins (10:55)
6. HTTPS vs VPN (14:00)
7. Installing 7.7 for "This User Only" (15:33)
8. Batch Update Patron Profile (17:40)
9. Updating Patron Notices (21:45)
10. Change Headings - Query Set (24:40)
11. Changing the display font in KLAS or adjusting Windows scaling (33:40)
12. Finding Patrons who have been receiving a newsletter but nothing else (37:15) - answer to come on KLASusers
13. Removing an extra book record (44:40) See [The Mosquito - Catalog Clean-up Task](http://klasusers.com/index.php/forum/catalogue/324-the-mosquito-catalog-clean-up-task)

## NLS Referral Source Update

The officers reviewed the letter that will go out to the user group regarding the transition to, and adoption of, new referral sources for the network libraries. NLS is currently working with the KLAS Users’ Group Officers and Keystone for next steps.

## Program Committee

Erin will take over as Chair of the Program Committee in March 2020. Duplication on Demand, IRC, and Reader Advisor webinars are currently in development for online programming.

***Logistics Committee***

A letter is being composed that will be sent out to previous members by Wednesday. An all call to the User Group will follow. Chandra will be moving over from Program Committee to chair the Logistics Committee. She is considering 3/26/20 at 2:30 EST as first meeting.

## Other Business

There have been a lot of posts to the discussion forum, especially pertaining to Duplication on Demand. The discussion forum is available at <https://klasusers.com/>

## Next Meeting Date

Call scheduled for 4/9/20 at 2:30 PM Eastern.

Respectfully submitted by Erin Pawlus, secretary.