All Sessions will be held at the INDIANA STATE LIBRARY, unless otherwise noted.

315 W. Ohio St.,
Indianapolis, IN 46202

Transportation will be provided via Uber Vouchers to & from the Monday evening reception, held at the BILTWELL EVENT CENTER.

950 S. White River Pkwy W. Dr.
Indianapolis, IN 46221

Monday, March 17

Time (EST)	Session Title
2:00-5:30	**Conference Registration**
3:00-5:30 **HYBRID (IN-PERSON & ONLINE)**	**Opening General Sessions** **Welcome** • Judy Gray, 2025 KLAS Users' Conference Local Host, Indiana Talking Book Library • Maureen Dorosinski, KLAS Users' Group President • Mitake & James Burts, Keystone Systems **Roll Call** • Maureen Dorosinski, KLAS Users' Group President **Julie Klauber Award Presentation** Recognition of the 2025 Julie Klauber Award Recipient. • Andrea Ewing Callicutt, Keystone Systems **Ignite Sessions** **The BARDman Takes Flight** • Barnaby Camp, Manager, Georgia Library for the Blind and Print Disabled **The Community Table: Grab a Seat!** It's a massive cookbook project for the entire network. Hear what has developed, and how to use KLAS to promote it! • Maureen Dorosinski, Library Program Specialist, Florida Braille and Talking Book Library **Keynote** • John Wheeler, Special Olympian and Author of "A Magical Season" series
5:30-6:30	*Break*
6:30-8:30	**Welcome Reception with Entertainment** • Hosted by Keystone Systems *Biltwell Event Center*

Tuesday, March 18

Time (EST)	Session Title
8:30 - 11:30	**Conference Registration**
8:30 - 9:00	**Coffee with Colleagues** With meet-ups for IRC, New Users, and Admins

Tues AM In-Person Sessions

Time (EST)	Track One	Track Two	Track Three
9:00 - 10:10 **IN-PERSON**	**Hands-on Session** **KLAS 102** If you've learned the basics, but aren't ready for admin-level KLAS functions, this session is for you. Branch out from the every-day (without getting *too* advanced) in this hands-on session. • Nancy Honeycutt, Keystone Systems • Katy Patrick, Keystone Systems	**Breakout Session** **Programming: Zero to 60** Success & challenges in programming, and other adventures from the starting line. Hear about the Florida journey from no programs to a variety of offerings and share your own! • Maureen Dorosinski, Library Program Specialist, Florida Braille and Talking Book Library	**Birds of a Feather** **Book Clubs** An informal, open discussion where attendees can ask questions, share resources, learn from peers, and crowd-source solutions to shared challenges. This session will not be recorded to promote an open exchange of ideas. • Lori Brown, Director of Public Services, Wolfner Talking Book and Braille Library
10:10 - 10:20	*Break*		

10:20 - 11:30 **IN-PERSON**	**Hands-On Session** **Queries** Questions about Queries? Come get acquainted with setting up queries, saving them for later, and sharing them with colleagues. • Nancy Honeycutt, Keystone Systems • Katy Patrick, Keystone Systems	**Hands-on Session** **Scribe Tools & Updates** Find out what's new for the Scribe, from hardware updates to new tools for monitoring and troubleshooting your Scribe duplication. • George Martell, Keystone Systems	**Birds of a Feather** **Reader Advisors** An informal, open discussion where attendees can ask questions, share resources, learn from peers, and crowd-source solutions to shared challenges. This session will not be recorded to promote an open exchange of ideas. • Sara Zapotocky, Reader Advisor, Arizona Talking Book Library
11:30 - 1:00	*Lunch (not provided)*		

Tuesday PM General Sessions

Time (EST)	Session Title
1:00 - 2:15 **HYBRID**	**General Sessions** **State of Keystone** What has Keystone as a company been up to in the last year? • James Burts & Andrea Callicutt, Keystone Systems **KLAS New Features Overview** Overview of the new features & functionality in KLAS. This review will touch on the most significant developments. More detailed information will be offered in the New Features for LBPD and IRC sessions. • Katy Patrick, Keystone Systems **Ignite Session** **Selections from TBT** Florida's condensed format of the Talking Book Topics, now sent out in large print! Hear how we make it happen for our patrons. • Maureen Dorosinski, Library Program Specialist, Florida Braille and Talking Book Library
2:15 - 2:30	*Break*

Tuesday PM Breakout Sessions

Time (EST)	LBPD Track	IRC Track
2:30 - 5:00 **HYBRID**	**General Sessions** **NLS Update** Updates from National Library Service for the Blind and Print Disabled (NLS) Staff. • NLS Staff **New Features for LBPD** Want to learn more about one of the features highlighted in the general session? Come to this session to learn more details, see demonstrations, and ask questions about the new features in KLAS since our last conference. • Keystone Systems **Keystone Cataloging Service** Hear about the work being done for our Cataloging Service customers, from the little details on individual records to big picture projects. • Mitake Burts, Keystone Systems	**General Sessions** **APH Update** Updates from American Printing House for the Blind (APH) Staff. • APH Staff **New Features for IRC** Want to learn more about one of the features highlighted in the general session earlier? Come to this session to learn more details, see demonstrations and ask questions about the new features in KLAS since our last conference. • Keystone Systems **APH Integration & Communications** Get the latest updates about the integration with APH's online ordering and catalog. • Kyle Honeycutt, Keystone Systems

Wednesday, March 19

Time (EST)	Session Title
8:30 - 9:00	**Coffee with Colleagues** With meet-ups for IRC, New Users, and Admins

Wed AM In-Person Sessions

Time (EST)	Track One	Track Two	Track Three
9:00 - 10:10 **IN-PERSON**	**Hands-on Session** **KLAS Scavenger Hunt** How well do you know KLAS? These scenarios will challenge you to undertake various tasks and explore parts of KLAS you may be less familiar with. • Nancy Honeycutt, Keystone Systems • Katy Patrick, Keystone Systems	**Breakout Session** **Working with Institutions: Libraries, Facilities & Schools** We have essential relationships with institutions. Ensuring we develop and nurture relationships with their staff is paramount to keeping connected with parts of our patron base. KLAS functions such as Relationships and Notes help us support them. • Josh Easter, Equipment & Audio Production Manager, South Dakota Accessible Library Services, Braille and Talking Book Library	**Birds of a Feather** **KLAS Admins** An informal, open discussion where attendees can ask questions, share resources, learn from peers, and crowd-source solutions to shared challenges. This session will not be recorded to promote an open exchange of ideas. • Jesse McGarity, Technical Operations Specialist II, Virginia Beach Public Library Accessible Resources and Services
10:10 - 10:20	*Break*		

10:20 - 11:30 IN-PERSON	KLAS Brainstorming	Breakout Session	Breakout Session
	Recommendation Engine Does KLAS need a recommendation engine to improve Autoselect and/or discovery of new titles on the WebOPAC? What might it look like and how might it work? Come chat about this possible new development and help shape the future of KLAS. - Mitake Burts, Keystone Systems - George Martell, Keystone Systems	**Everything You Ever Wanted to Know about RUB** Want to increase volunteer opportunities at your library? Want to also increase the books that can shed their "unrated" tag and increase circulation? Join us for the Rating Unrated Books session! Maureen Dorosinski, Library Program Specialist, Florida Braille and Talking Book Library	**Indiana State Library Tour** Spend an hour with the staff of the Indiana State Library as you go through each department. You may see the Genealogy collection, Indiana Authors collection, Indiana History collection, Talking Books & Braille rooms, and spend some time in the Indiana Voices Recording Studio with Jannell as she explains the recording process. Indiana State Library
11:30 - 1:00	*Lunch (not provided)*		

Wed PM Breakout Sessions

Time (EST)	Track One	Track Two	Track Three
1:00 - 2:00 HYBRID	**Breakout Session** **Cataloging: Getting the Inside Track** This panel discussion will highlight the differences in processing between all sizes of libraries, with different degrees of human involvement. An opportunity for healthy discussion, or a training for those not familiar with cataloging. • Joshua Berkov, Assistant Director, Accessible Books and Library Services, State Library of North Carolina • Maureen Dorosinski, Library Program Specialist, Florida Braille and Talking Book Library • James Gleason, Deputy Director, Perkins Library, Perkins School for the Blind • Dan Malosh, Systems and Digital Services Librarian, Minnesota Braille and Talking Book Library	**Breakout Session** **Braille Production: Sales & Invoicing** Do you sell braille production services or products? Learn what new features and improvements have been added to KLAS to support tracking and invoicing for Braille production. • Mitake Burts, Keystone Systems	**Breakout Session** **Serials Best Practices** Do you understand how your MoC Serials work? Do you distribute any locally-produced serials? Come learn best practices for Serials circulation, including how to add a new Serial and how to make sure your workflow is as smooth and easy as possible. • Katy Patrick, Keystone Systems
2:00 - 2:15	*Break*		

2:15 – 3:15 HYBRID	**Ignite Sessions**	**Breakout Session**	**Breakout Session**
	Mail & Make Programs for all ages	**APH Census Check-in**	**Cleaning Up Your Catalog**
	Jami will explain the origin of the Adult and Youth Mail and Make programs, from the initial crafty idea to the craft kit in the patron's mailbox. What works, what hasn't worked, and what the future looks like for mail and make kits.	What's new with the APH Census? This is an opportunity for you to let us know how it's working and what process improvements are still needed, as well as to hear about our plans to keep making the Census process easier, faster, and more secure.	What problems have you seen running through your catalog? Do you have books missing exclusion codes or containing incorrect exclusions, or have you seen books with incorrect grade codes and a length of 0 minutes? These can be found and fixed. Find out what queries to use to find these errors and how quickly or not so quickly they can be fixed.
	• Jami Livingston, Adult Services Librarian, Wolfner Library	• Kyle Honeycutt, Keystone Systems	• Meghan McCormack, Reader Advisor and Technical Lead, Wolfner Library
	Scribe: Tell Me a Story		
	A demonstration the speech capabilities of the Scribe unit and the accessories to make the check-in/check-out process totally accessible.		
	• James Gleason, Deputy Director, Perkins Braille & Talking Book Library • Garo Papazian, Digital Production & Electronic Technology Manager, Perkins Braille & Talking Book Library		
3:15 - 3:30	*Break*		

3:30 - 4:30 HYBRID	Breakout Session **KLAS Users Resources** Take a look at your options for keeping in touch with your fellow KLAS users after the conference, making sure you have access to all the latest KLAS information, and learn about the future possibilities for KLASusers. - Andrea Callicutt, Keystone Systems - Katy Patrick, Keystone Systems	Breakout Session **Evaluating Rollout Communications to Patrons** Examine and evaluate how the Parental Acknowledgement rollout went. What steps were taken and what successes and challenges resulted? How we can utilize what we learned for future rollouts of technologies and services to patron populations? Josh Easter, Equipment & Audio Production Manager, South Dakota Accessible Library Services, Braille and Talking Book Library	Breakout Session **Reader's Advisory for the at-home reader** Jami will talk tips, tricks, websites, and other ways to connect patrons to their next great read. She will share reader advisory questions to get patrons to confess what books they want to read next and what they never want to read again! Jami Livingston, Adult Services Librarian, Wolfner Library

Wed PM General Session

Time (EST)	Session Title
4:30 – 5:00 IN-PERSON	**General Session** **Answering Parking Lot Questions** As you have questions throughout the conference, we invite you to place them in the designated "parking lot." During this session, we will attempt to answer as many as time allows. - Keystone Systems **KLAS Trivia** KLAS Users will go head-to-head answering questions about KLAS. Who will reign supreme in this KLAS battle royale? - Keystone Systems
6:30 - 8:00	*Cards & Connections* Try a new game or teach others an old favorite, while getting to know new colleagues and catching up with old friends.

Thursday, March 20

Time (EST)	Session Title
8:30 - 9:00	**Coffee with Colleagues** With meet-ups for IRC, New Users, and Admins

Thursday AM In-Person Sessions

Time (EST)	Track One	Track Two	Track Three
9:00 - 10:10 **IN-PERSON**	**KLAS Brainstorming** **Info-Sharing Between Systems & New Patron Registration** Take a look at how the new NLS online patron registration site will work with KLAS, and with this integration as an example, discuss the challenges and opportunities for sharing info between KLAS and other external systems. • Mitake Burts, Keystone Systems • Kyle Honeycutt, Keystone Systems	**Hands-on Session** **KLAS 102** If you've learned the basics, but aren't ready for administrator-level KLAS functions, this session is for you. Branch out from the every-day (without getting *too* advanced) in this hands-on session. • Nancy Honeycutt, Keystone Systems • Katy Patrick, Keystone Systems	**Breakout Session** **Indiana State Library Tour** Spend an hour with the staff of the Indiana State Library as you go through each department. You may see the Genealogy collection, Indiana Authors collection, Indiana History collection, Talking Books & Braille rooms, and spend some time in the Indiana Voices Recording Studio with Jannell as she explains the recording process. • Indiana State Library
10:10 - 10:20	*Break*		

10:20 - 11:30 IN-PERSON	KLAS Brainstorming	Hands-On Session	Birds of a Feather
	Document Attachment Capability	**Queries**	**Outreach**
	At the 2023 conference, we discussed use cases for attaching documents to records in KLAS. Continue the discussion of how this will work and what you need from the new feature to help shape the future of KLAS. • Mitake Burts, Keystone Systems • Kyle Honeycutt, Keystone Systems	Questions about Queries? Come get acquainted with setting up queries, saving them for later, and sharing them with colleagues. • Nancy Honeycutt, Keystone Systems • Katy Patrick, Keystone Systems	An informal, open discussion where attendees can ask questions, share resources, learn from peers, and crowd-source solutions to shared challenges. This session will not be recorded to promote an open exchange of ideas. • Lee Ann Hooley, Head of Talking Book Services, Worcester Public Library
11:30 - 11:45	*Break*		

Thursday General Sessions

Time (EST)	Session Title
11:45 - 2:00 HYBRID	**General Sessions**
	Understanding Collection Usage
	Dive into the statistics with Mitake to further your understanding of what is popular and what is underutilized in your collection, from Foreign Language and Juvenile titles, to popular Authors. • Mitake Burts, Keystone Systems
	KLAS Users' Group Business Meeting
	KLAS Users' Group Business Meeting including committee reports, VP election information, future conference discussion, etc. Agenda to be published prior to the conference. • Maureen Dorosinski, KLAS Users' Group President
	Answering Parking Lot Questions
	As you have questions throughout the conference, we invite you to place them in the designated "parking lot." During this session, we will attempt to answer as many as time allows. • Keystone Staff

2:00 - 5:00 **IN-PERSON**	**Networking Opportunity**
	Eiteljorg Museum of American Indians and Western Art
	Enjoy box lunches at the café then explore the Eiteljorg Museum. This optional outing is an opportunity to continue getting to know your fellow KLAS users in a casual setting. The museum is in walking distance from the Indiana State Library. Attendees will pay their own way—the cost of this optional outing is not included in conference registration.
	A separate sign-up form for lunch and the tour will be made available.
	Eiteljorg Museum *500 W Washington St, Indianapolis, IN 46204*