**Pre-conference sessions are at the** Palm Beach County Library System’s Main Librarylocated at 3650 Summit Blvd, West Palm Beach, FL.

Transportation will be provided from the Holiday Inn Palm Beach Airport – Conference Center to the library and back via Molly Trolley. This free shuttle is being made available for conference attendees by Palm Beach Talking Books Service.

There is an attendee limit of 12 for all pre-conference sessions.

# Monday, June 3

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| Time | Session Title |
| 9:00-10:15 | Hands-on Pre-conference Session**KLAS Scavenger Hunt**(PBCLS Computer Training Room) |
| 10:15-10:30 | **Break** |
| 10:30-12:30 | Hands-on Pre-conference Session**Effective Search Strategies in KLAS**(PBCLS Computer Training Room) |
| 12:30-1:30 | **Lunch** |
| 1:30-3:30 | Hands-on Pre-conference Session**Effective Search Strategies in KLAS**(PBCLS Computer Training Room) |
| 3:30-3:45 | **Break** |
| 3:45-5:00 | Hands-on Pre-conference Session**KLAS Scavenger Hunt**(PBCLS Computer Training Room) |
| 5:00-7:00 | **Conference Registration** (Holiday Inn Palm Beach Airport – Conference Center Lobby) |
| 6:30-7:00 | Meet up with other conference attendees in the Holiday Inn Palm Beach Airport Hotel Lobby and head to dinner in groups |
| 7:30-9:30 | **Cards & Connections** – Try a new game (or teach others an old favorite) and meet new colleagues.(Holiday Inn Palm Beach Airport – Conference Center Lobby) |

**Tuesday, Wednesday, and Thursday sessions are on the 2nd floor of the** Holiday Inn Palm Beach Airport – Conference Center**.**

# Tuesday, June 4

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| Time | Session Title |
| 8:30-Noon | Conference Registration(Hallway outside Belvedere Room) |
| 8:30-9:00 | Coffee with Colleagues(Belvedere Room) |
| 9:00-10:30 | WelcomeAttendee Roll CallJulie Klauber Award PresentationKeynote Speaker(Belvedere Room) |
| 10:30-10:50 | Break |
| 10:50-Noon | Birds of a FeatherKLAS Administrators(Belvedere Room) | WorkshopInterpreting KLAS Error Messages (Military Room) | WorkshopTips & Tricks for Reader Advisors(Board Room) |
| Noon-1:00 | Lunch |
| 1:00-3:30 | Keystone Highlights from the Past YearKLAS New FeaturesAccessible Accessibility: Providing Access to More using Outside Sources(Belvedere Room) |
| 3:30-3:50 | Break  |
| 3:50-5:00 | Birds of a FeatherReaders Advisors(Board Room) | WorkshopHandling Foreign Language Materials(Military Room) | WorkshopKLAS New Features(Belvedere Room) |
| 6:00-8:30 | Welcome Reception with EntertainmentHosted by Keystone Systems(Lake Worth Casino and Beach Complex – Lake Worth, FL)Buses leave from the hotel lobby at 5:30 & 6:00 PM for the Casino.Buses leave the Casino at 8:30 & 9:30 PM to return to the hotel. |

**Tuesday, Wednesday, and Thursday sessions are on the 2nd floor of the** Holiday Inn Palm Beach Airport – Conference Center**.**

# Wednesday, June 5

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| Time | Session Title |
| 8:30-9:00 | Coffee with Colleagues(Belvedere Room) |
| 9:00-10:30 | NLS FocusedNLS ReportResponding to Changing Service ModelsDuplication on Demand: Better, Faster, Stronger, More!(Belvedere Room) | IRC / IMC FocusedOnline APH Census RegistrationIRC / IMC Roundtable(Military Room) |
| 10:30-10:50 | Break |
| 10:50-Noon | Birds of a FeatherIRCs & TBLs: Partnering to Serve Your Patrons(Board Room) | WorkshopWriting Accessible Instructions(Military Room) | WorkshopMaking Friends with KLAS Statistics(Belvedere Room) |
| Noon-1:00 | LunchConference Planning Committees will meet during lunch. |
| 1:00-1:55 | Seminar 1Hits & Misses: A Look at Programming for those with Disabilities(Board Room) | Seminar 2Duplication on Demand Petting Zoo(Military Room) | Seminar 3Reporting on Reports(Belvedere Room) |
| 1:55-2:05 | Break |
| 2:05-3:00 | Seminar 1Talking Book Service Ambassadors: Benefits, Challenges & Examples(Board Room) | Seminar 2Duplication on Demand Petting Zoo(Military Room) | Seminar 3Curating Your KLAS Catalogue(Belvedere Room) |
| 3:00-3:20 | Break |
| 3:20-4:30 | Birds of a FeatherOutreach(Board Room) | WorkshopTraining Your Support Staff(Military Room) | WorkshopKLAS New Features(Belvedere Room) |

**Tuesday, Wednesday, and Thursday sessions are on the 2nd floor of the** Holiday Inn Palm Beach Airport – Conference Center**.**

# Thursday, June 6

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| Time | Session Title |
| 8:30-9:00 | Coffee with Colleagues |
| 9:00-10:30 | KLAS Users’ Group Business MeetingConnecting with KLASusersKeystone Answers Your Parking Lot Questions(Kirk Room) |
| 10:30-10:50 | Break |
| 10:50-Noon | Birds of a FeatherCirculation(Australian Room) | WorkshopThe Volunteer Experience: How to Grow and Retain your Auxiliary Staff(Military Room) | WorkshopExcel at KLAS: What can you do with KLAS & Excel?(Kirk Room) |
| Noon-1:00 | Choose Your Own AdventureClosing Remarks(Kirk Room) |
| 1:00 | Conference Adjourns  |
| 1:30-5:00 | Networking Opportunity - *Morikami Museum and Japanese Gardens*Transportation will be provided from the hotel to the Morikami and back via Molly Trolley. Lunch is available for purchase at the museum café if desired.Hosted by Palm Beach County Talking Books Staff |