KLAS Users' Meeting of Instructional Resource Centers

JAMES BURTS *ANDREA EWING CALLICUTT * NANCY UNDERWOOD HONEYCUTT

KYLE HONEYCUTT * MARION CAMPBELL * KATY PATRICK

OCTOBER 4, 2018

Agenda

- Welcome & Introductions
- Keystone Updates
  - New Customers
  - Services
- New Releases in KLAS
- Demo of Selected Features
- Open floor for questions, comments & suggestions

OUR AGENDA

Welcome & Introductions

Nancy Underwood Honeycutt

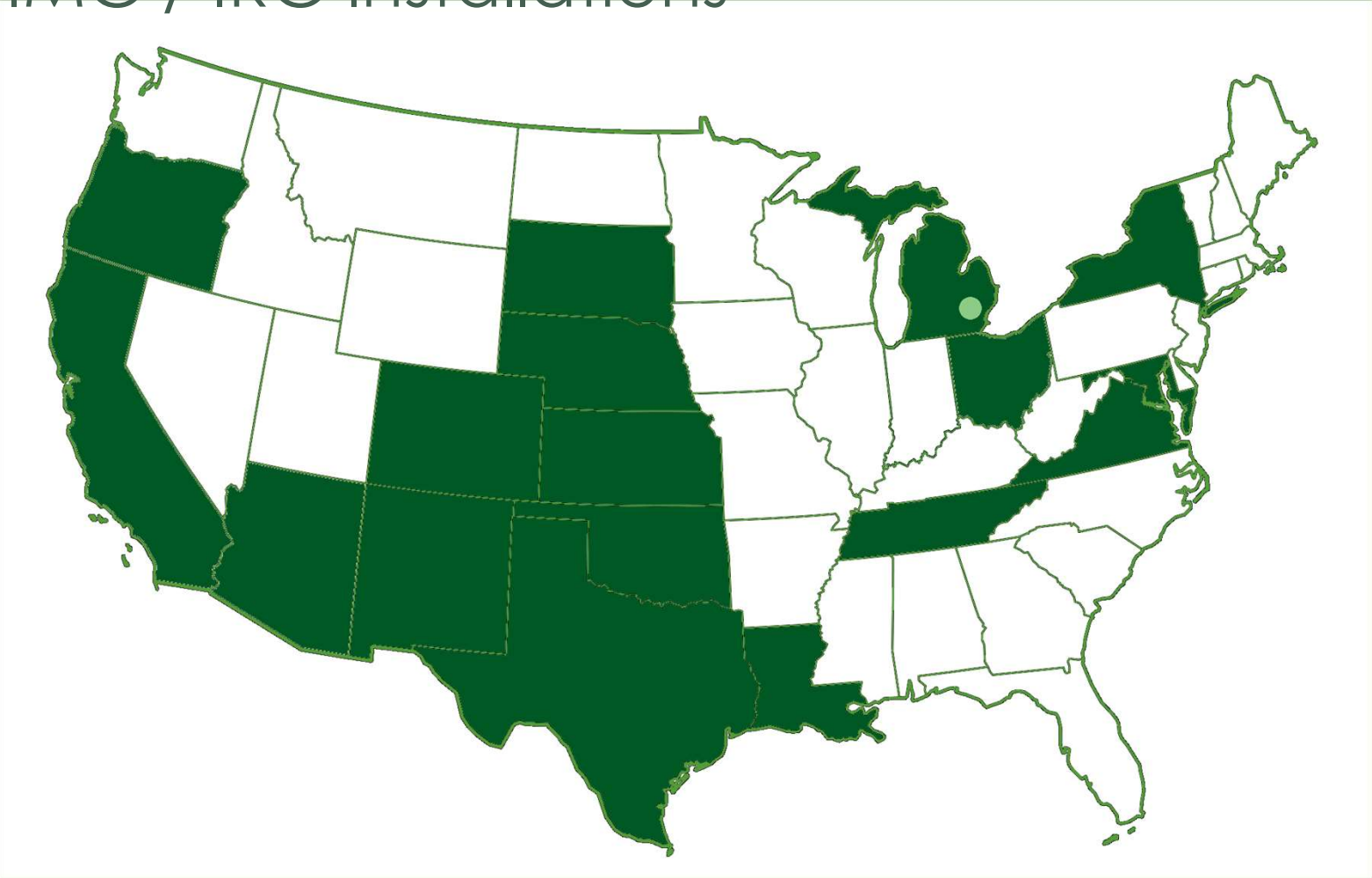James Burts

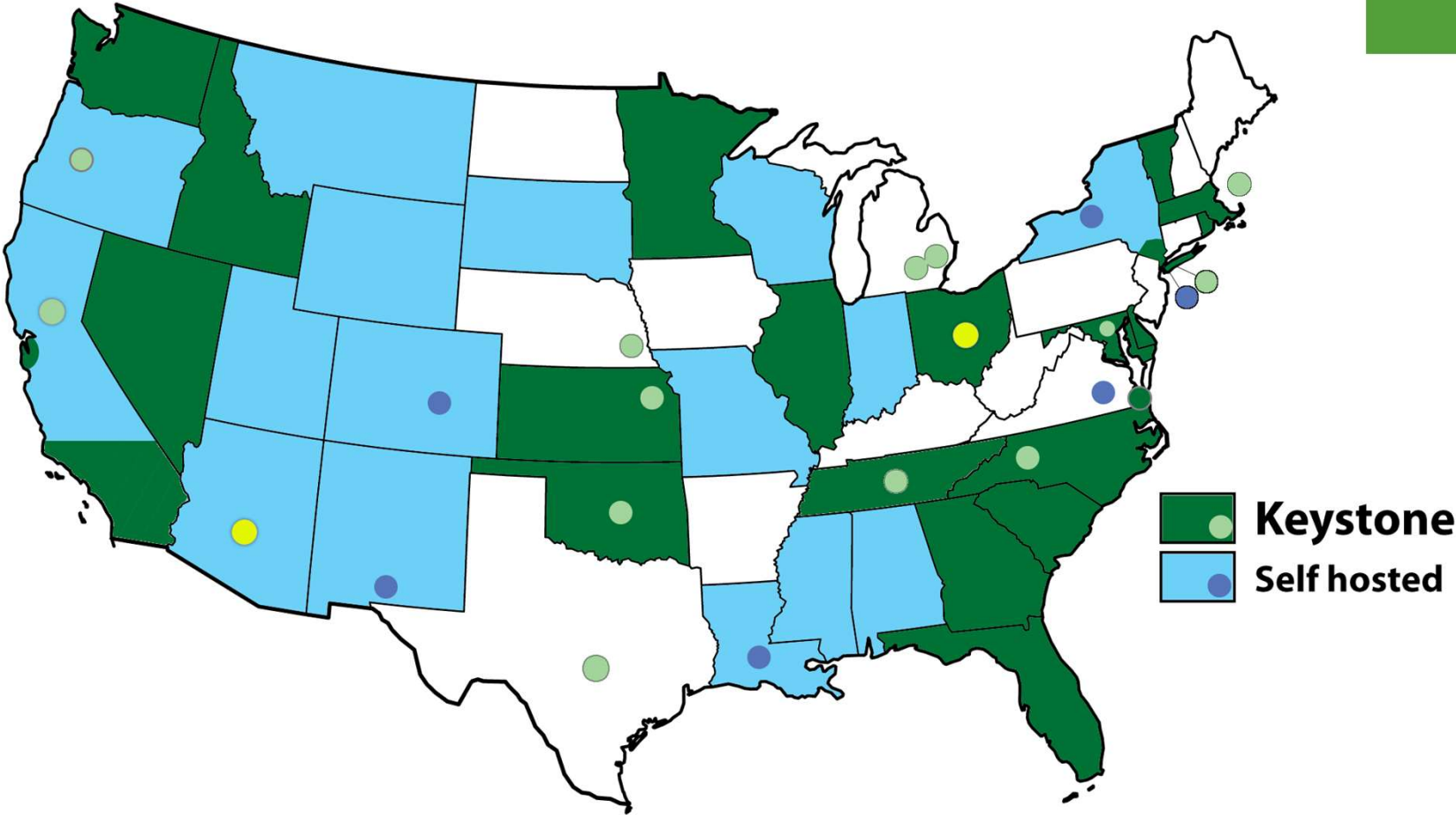Drea Callicutt

Kyle Honeycutt

Marion Campbell

Katy Patrick

Keystone Updates – New Customers

- Trauma Center Association of America
- Ohio Center for Autism & Low Incidence
  - Instructional Resource Center
- California Department of Education Press – in process

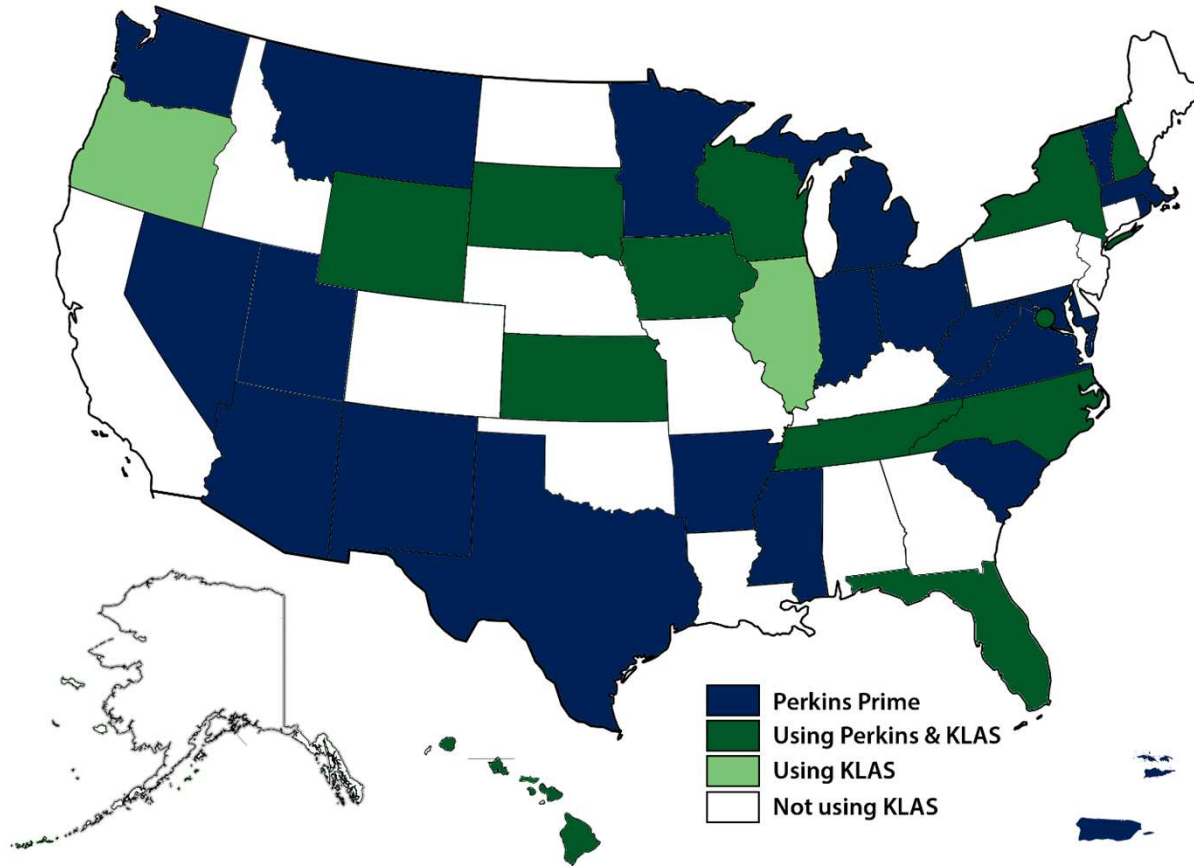# KLAS IMC / IRC Installations

KLAS Hosted Customers

Keystone

Self hosted

KLAS / NDBEDP – National Deaf-Blind Equipment Distribution Program

Perkins Prime
Using Perkins & KLAS
Using KLAS
Not using KLAS
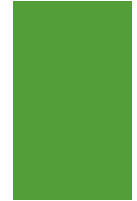
Keystone Updates - Services

- Training
- Communications
- Development Environment
- Hosting & SSAE Audit

Keystone Updates - Training

- [2019 KLAS Administrator's Training](#)

  - Tuesday, January 15 – Wednesday, January 16

  - Tuesday, April 30 – Wednesday, May 1

  - Tuesday, September 17 – Wednesday, September 18

- [2019 KLAS Users' Conference](#)

  - Dates: June 3-6

  - Location: West Palm Beach, FL

  - Accommodations: Holiday Inn Palm Beach Airport – Conference Center ($82.00 / night + tax

Keystone Updates - Training

- "KLAS Q&A with Katy" & "New Features in KLAS" Webinars
- Using KLAS with AT for individual workflows / equipment setups
- Refresher KLAS training tailored to your staff's needs
  - Webinar based
  - Onsite & consulting
  - 2 pricing options – one time or subscription based

Services Update - Communications

Social Media

▶ Facebook = KLASLibraries

▶ Twitter = KLASLibraries

▶ LinkedIn = Keystone Systems

klasusers.com

▶ Key Notes Blog

▶ Discussion Forum

▶ Release Lists

▶ Admin Training

▶ KLAS Users' Conference

▶ Recorded Webinars

More

▶ klas-users@lists.klas.com

▶ KLAS Q&A with Katy Webinars

▶ KDAC

▶ Keystone Status Page

▶ Organization Specific Status Pages

Keystone Updates – Development Environment

- Lots of "behind the scenes" work
  - REST API
  - New development process
  - New deployment tools and process
  - Transitioning to an Agile development methodology
    - Everything will be deployed
    - No more patches

Services Update – Hosting & SSAE Audit

▶ Added new UPS & server

    ▶ Easier to do maintenance

    ▶ Improves disaster preparedness / failover

▶ Implemented Improved Disaster Preparedness & Recovery Policies and Procedures

    ▶ Keystone Status Page

    ▶ AWS backup of hosted databases

▶ Completed annual SSAE Audit

New Releases in KLAS

- [KLAS 7.6r2e Staff](#) – May 2018
- [KLAS 7.6r2e Web](#) – May 2018
- KLAS 7.7r1 – October 2018

New Features

KLAS 7.6r2e Staff Release Highlights

▶ Patron Module - Prevent Searches with Empty Criteria

▶ Patron Query – Added Ability to Query on Patron Contact

▶ Acquisitions - Multi-quantity Drop-ship orders are now checking out properly

▶ Patron Module

   ▶ Added Organization Name to the screen

   ▶ Re-labeled Chafee Qualified field to NIMAS Qualified

   ▶ Added Properties Tab

KLAS 7.6r2e Web Release Highlights

▶ Added a link in the Main Menu of Web Order to allow a user to view their own record.

▶ Added a Certify Census screen where a user can view a list of students and certify they meet the APH.

▶ Added a Change Patron Status function

  ▶ The new screen launches from a button on the Main Details screen and allows a user to request a status change and provide a reason.

KLAS 7.7r1 Release Highlights

- ▶ Does not require Admin Privileges to install
- ▶ Allows all users to connect via https://
- ▶ New Progress AppServer
  - ▶ Allows all users to connect via https://
  - ▶ Eliminates need for OpenVPN for remote users
- ▶ Unicode / UTF8 support
- ▶ Will provide organization-specific status pages

Demo of New Features in KLAS

DEMO

Browser-based version of KLAS

▶ Contracted with 8th Light, a UI (user interface) design specialist firm

▶ Started working on screen designs

▶ Held user testing of initial screens at 2018 KLAS Users' Conference

▶ Currently on hold because of required contractual features & other immediately needed feature development

▶ Based on feedback from UC 2018 attendees we will continue to refine the look & feel

▶ Will also involve KDAC & accessibility users as we move forward

▶ Ultimate Goal = A flexible application with easily customized of screens

⭐ **Rachel Smith** `ACTIVE`

Address	**Phone**	**Email**	**Age**	**Library**	**Patron ID**
4901 Lawndale Dr.	(919) 555-1250	rachel3441@yahoo.com	65	KL1E	SMITHR79
Apt. 516					
Greensboro, NC 27455-1966					

ITEMS & HISTORY   REQUEST / RESERVE   PROFILE   PATRON DETAILS

Filter | | **Status** | **Rec. Type** | **Sending Libra...**

All ▼ | 🔍 Search | All ▼ | All ▼ | All ▼

Items (326)

☐	KLAS ID ⌄	Title ⌄	Author ⌄	Status ⌄	Status Date ⌄	Library ⌄
☐	DB025132	The Cat Who Saw Red	Braun, Lilian Jackson	OUT	02/06/2018	KL1A
☐	DB039858	The Cat Who Came to Breakfast	Braun, Lilian Jackson	RET	12/19/2017	KL1A
☐	DB044143	The Cat Who Tailed a Thief	Braun, Lilian Jackson	RET	12/15/2017	KL1A
☐	DB036441	The Cat Who Went Into the Closet	Braun, Lilian Jackson	RET	12/12/2017	KL1A

The Cat Who Saw Red

Braun, Lilian Jackson

Published: 01/01/1986
Volumes | Length: 1 | 5 hours, 24 minutes

Date Assigned: 02/03/2018
Checked Out: 02/06/2018
Due: 03/08/2018
Checked In:

Selected By: Author Likes
Sent By: TAAuthor
Assigned By:

Notes   + New

• **Sent Machine**   04/01/2018
Patron called to find out if m...

• **Knee Surgery**   04/01/2018
Patron called about some bo...

No Books   04/01/2018
Patron's daughter called and said that patron doesn't want any more books right now - her husband is sick and she can't concentrate. Will call when she wants to resume service.

PIN | EDIT | DELETE

Overdue   04/01/2018
Called regarding DVS late, sh...

Headphones   04/01/2018
Patron called, I explained the ...

Open Floor

Questions * Comments * Suggestions